



CITY OF HIDALGO

DISCONNECTION FORM

Effective Date of Disconnect Service: \_\_\_\_\_

Name on Account: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Home phone: \_\_\_\_\_ Cell phone #: \_\_\_\_\_ Email \_\_\_\_\_

Type of Identification:

\_\_\_\_\_ Texas Driver's License Number: \_\_\_\_\_

\_\_\_\_\_ Out of State Driver's License Number: \_\_\_\_\_

\_\_\_\_\_ Other Type of Identification: \_\_\_\_\_

Please check the following that apply to your request:

\_\_\_\_\_ New Services \_\_\_\_\_ Transfer service from another address

Type of Account:

\_\_\_\_\_ Residential - Is there a trash can? Yes \_\_\_\_\_ No \_\_\_\_\_

\_\_\_\_\_ Commercial - Do you need a Dumpster? Yes \_\_\_\_\_ No \_\_\_\_\_

All statements on this application are true and correct. Any information that is found to be incorrect or false will result in the City not providing services until all information has been corrected. I also agree to pay any and all previous water/sewer/garbage/and other charges I have with the City before the City will provide water service under this application. I further agree that failure to pay any charges billed me on my water bill will cause my water service to be disconnected and not reinstated until all balances due the City of water, sewer, sanitation and any other charge included on my water account is paid in full.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

OFFICE USE ONLY

Receipt #: \_\_\_\_\_ Work order#: \_\_\_\_\_ Date: \_\_\_\_\_

Clerk: \_\_\_\_\_ Dep. amount: \_\_\_\_\_ Acct. # \_\_\_\_\_

"The City of Hidalgo is committed to providing cost effective municipal facilities, infrastructure and services that meet the needs of citizens, businesses and visitors through well planned development resulting in exceptional quality of life"





# CITY OF HIDALGO

## DISCONNECTION FORM

*Request for Confidentiality of Personal Information Maintained by the City of Hidalgo, Texas Utilities Departments*

Personal information in your City of Hidalgo, Texas Utilities Department customer account records (e.g., your address and telephone number) is generally considered public information under the Texas Government Code, Chapter 552 (Public Information Act). The social security number of a living person is confidential and may not be released in most cases.

The Texas Utilities Code, Chapter 182 (Rights if Utilities Customers), provides that a government-operated utility may not disclose personal information if the customer requests that the government-operated utility keep the Information confidential.

A request for confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer’s account record to : (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connections with the employee’s duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state , a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation. A customer may rescind a request for confidentiality by providing the government-operated utility written permission to disclose personal information. A government-operated utility or an officer, agent, employee, or representative of a government-operated utility is immune from civil liability for a violation of Texas Utility Code, Subchapter B.

This form enables you to request confidentiality of your personal information under Texas Utilities Code, Chapter 182. If you wish to request confidentiality of your personal information, please competently fill out below and return this form with your payment.

I request that my personal information maintained by the City of Hidalgo, Texas Utilities Department be kept confidential under Texas Utilities Code, Chapter 182. I understand that the City of Hidalgo, Texas Utilities department may charge each customer who requests confidentiality under this subchapter a Fee not to exceed the administrative cost of complying with the request of confidentiality. The fee Charged by the City of Hidalgo Texas Utilities department for this service.

I authorize the City of Hidalgo Utilities Department to release my personal information (address and telephone number) to any third party requesting it. By my signature below, I release the City of Hidalgo, its employees, representatives, and agent’s from any claims regarding the release of my personal Information as described herein.

Printed Name: \_\_\_\_\_ Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_ Account Number: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*“The City of Hidalgo is committed to providing cost effective municipal facilities, infrastructure and services that meet the needs of citizens, businesses and visitors through well planned development resulting in exceptional quality of life”*

